

CityView

A publication by the City of Cambridge • Winter 2003



Message from the City Manager

Dear Cambridge Resident,

While most of us are settling into a new calendar year, from a budget perspective, the City of Cambridge is entering the second half of its fiscal year. Despite the economic slowdown and pending reductions in state and federal aid, it is a high priority for the City Council and this administration to continue to provide high quality services to our residents.

As we begin planning for the next budget year, our conservative practices in the past may find us in a better financial position than other municipalities. Despite that, we will probably not be able to continue programs that had been wholly funded through state or federal grants and may not likely be able to continue every single city-funded program.

We are quite proud in Cambridge to continue as one of only nine municipalities nationally to receive the highest credit rating for fiscal management from the three major credit rating agencies. This distinction enables us to more readily fund major capital improvement programs while saving taxpayers millions of dollars in interest costs for years to come.

The creation and preservation of affordable housing continues to be a high priority for this administration. The passing of the Community Preservation Act in November 2001 resulted in Cambridge receiving \$5 million in matching state funds this fiscal year to support affordable housing, historic preservation and open space initiatives.

This CityView newsletter is intended to give you an update on happenings in the City of Cambridge. I hope you will find it useful and informative.

Very truly yours,

Robert W. Healy
City Manager

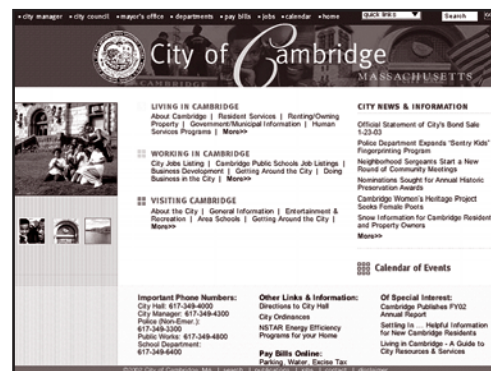
Cambridge Online at www.cambridgema.gov

by Mary Hart, MIS Director

In August 2002, the City launched a newly redesigned Web site. Our main goals were to create a sense of visiting "Cambridge" when users view the site, make it easier to navigate or find information and offer City services and bill paying capabilities online.

We used photography, color and graphical elements to capture the essence of the City's vibrant community. We restructured the site into subsections representing the Cambridge audiences accessing the site: residents, workers and visitors. Users can click through a series of links to navigate the site, use keyword search, or a "quick-link" pull-down menu. The City News & Information section is updated regularly. The property database has been redesigned. The new Citywide Calendar lists City meetings, events and programs and can be viewed by various categories for added convenience.

In January, the City received approval for a new domain name that is



more intuitive and will allow you to find us more easily at:
www.cambridgema.gov.

The old URL address for the City Web Site will also continue to work. During the effort to launch this new site we learned that it is important to keep residents, workers and visitors of the City involved so that the site provides all users with a productive and enjoyable experience. We need and appreciate your input so feel free to send any comments to our Web Project Manager, Carol Cheung at webmaster@cambridgema.gov.

City Scholarships Offer a Helping Hand

Apply Today or Consider a Contribution

Did you know that the City of Cambridge offers scholarships to eligible Cambridge seniors and others pursuing higher education?? Last year, the City awarded 23 scholarships for \$2000 each.

We'd like to thank all of our generous Cambridge residents and businesses who make this special program possible through their annual contributions.

The City Scholarship program is open to all Cambridge residents. In order to be eligible, applicants must be presently attending or have received acceptance to attend an educational institute

beyond high school level prior to the time for payment of scholarship award. A number of signatures and supporting documents and possibly a personal interview may be required before financial aid is awarded. This is a one-time scholarship in an effort to give more eligible applicants a helping hand.

The City Scholarship application is available on-line at the City of Cambridge Web Site at www.cambridgema.gov and at Cambridge City Hall, 795 Massachusetts Avenue. For more information, contact Juliet Turner, Finance Department at 617-349-4220 or via e-mail: jturner@ci.cambridge.ma.us.

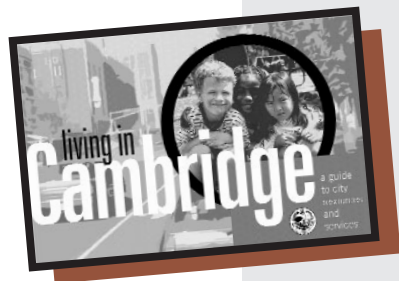


CityView is printed on Recycled Paper.
For more information about recycling in Cambridge, visit www.ci.cambridge.ma.us/~TheWorks/

New City Publications Offer Helpful Information

Settling In for New Residents:

A two-page quick reference sheet with useful information and telephone numbers for people moving to Cambridge.



Living in Cambridge, A Guide to City Resources and Services:

A handy A to Z reference guide for both new and current residents.

FY02 City of Cambridge Annual Report:

A limited supply of the 64-pg., FY02 Annual Report is available.



Above publications are online at www.cambridge.ma.gov.

For a hard copy, contact Ini Tomeu, Public Information Officer at 617-349-4339 or via e-mail: itomeu@ci.cambridge.ma.us. These publications, as well as numerous others produced by City departments, can also be found in the recently installed information racks at Cambridge City Hall.

Upcoming Property Inspections to Help Ensure Fair Market Value



The Board of Assessors requests your cooperation in preparing for the Fiscal Year 2005 Triennial Certification by the Department of Revenue. An integral part of this process is to inspect all real estate in the City of Cambridge. A property's location, condition and other specific physical characteristics influence the fair market value of real estate therefore it is crucial that we have current and accurate data for your property.

A representative from the Assessing Department/Revaluation Office will be visiting all properties in the City of Cambridge over the next 18 months to review property characteristic data. As part of this inspection program the Board requests an opportunity to review your property. The property lister/assistant assessor will have a City of Cambridge picture identification in open view when visiting properties.

In the event no one is home when the property is reviewed, the lister will measure the exterior of the home, take a photograph and leave a card with information on how an interior inspection can be arranged. The interior inspection would take about 20 minutes and is required to ensure a proper determination of the fair market value of your property.

Your cooperation in this endeavor is greatly appreciated. For more information, call the Assessing Department at 617-349-4343 for commercial and mixed use property and the Revaluation office at 617-349-4110 for residential property.

Residents Give City Good Marks on Recent Survey

In October 2002, the City of Cambridge hired Cambridge-based Opinion Dynamics Corporation to conduct a comprehensive survey of Cambridge residents' opinions about the quality of municipal services and quality of life in Cambridge. Approximately 400 residents were randomly selected and interviewed on the telephone about topics ranging from overall performance of City government to shopping opportunities. Specific questions addressed the quality of public schools, access to affordable housing, maintenance of City streets and parks, and Police and Fire services. The results of this survey were then compared to a similar survey conducted in the fall of 2000. The 2002 survey is posted on the City's Web Site at www.cambridgema.gov.

All in all, the survey results pointed to a continued positive assessment of Cambridge City government and

quality of life by most residents. Some of the key findings of the survey, as reported by Opinion Dynamics, are:

- Residents assign nearly identical performance ratings for Cambridge city government as they did in November of 2000, with the majority of residents giving a positive job performance rating to the city.
- Residents have essentially held steady in their favorable ratings of: overall quality of life (85% favorable today/86% in 2000), overall quality of neighborhood (80% favorable today/85% in 2000), a place to raise a child (61% favorable today/63% in 2000), a place to live (86% favorable today/89% in 2000), and a place to retire (45% favorable today/46% in 2000).

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An Overview of Snow Emergencies, Parking Bans and Snow Removal

Midway through a snowy winter is a good time to refresh residents and property owners with information on Snow Emergency Parking Bans and Sidewalk Snow & Ice Removal. The City may declare Snow Emergency Parking bans during substantial storms. If a snow emergency is declared, information is posted with as much advance notice as possible on a recorded message at 617-349-4700, online at www.cambridgema.gov and on Municipal Channel 8.

IF a snow emergency is declared:

Parking is prohibited on BOTH sides of all major arteries, and often on ONE side of secondary streets. Check signage carefully.

The first streets to be towed will include Massachusetts Ave., Concord Ave., Hampshire St, Broadway, Cambridge St., Mt. Auburn St., Magazine St., Prospect St., Inman St. and Oxford St.

Parking facilities that provide free parking during a declared snow emergency:

- **Galleria Mall:** Residents of East Cambridge can park for free.
- **First Street Garage:** Parking is free (with resident parking permit) until two hours after Snow Emergency is lifted. Enter on Spring Street.
- **Green Street Garage, Central Square:** Parking is free (with resident parking permit) until two hours after the Snow Emergency is lifted. Enter on Spring Street.
- **Everett Street Garage:** This Harvard owned and operated garage is free (with resident parking permit) until one hour after the Snow Emergency is lifted.

Sidewalk Snow & Ice Removal Ordinance

Cambridge property owners are required by law to remove snow from all sidewalks next to their property or business within 12 hours after snow stops falling in the daytime, and before

1 p.m. when the snow has fallen overnight. Property owners must also clear ice off sidewalks or treat them with an ice-melting substance within six hours of the time the ice forms. Please make sure catch basins are clear of snow and debris so they can work properly and control flooding.

Homes or businesses on corners are asked to shovel an opening from the sidewalk to the street. If you're near a crosswalk please clear openings wide enough for wheelchairs or strollers to get through to the sidewalk.



Plowing City Streets

The Cambridge Department of Public Works (DPW) will clear the streets as soon as possible, beginning with the major arteries. Please don't take it personally if the DPW plows snow back into your driveway. As we work to keep streets passable, it is often unavoidable. DPW also publishes a useful brochure called *Snow: Our Winter Challenge*.



Important Telephone Numbers:

- **Emergency: Dial 911**
- **Police/Fire (non-emergency):** 617-349-3300
- **Snow Emergency Parking Ban Status:** 617-349-4700
- **24-Hour Recorded School Link Line:** 617-349-6513
- **Sidewalk Snow Hotline:** 617-349-4903
- **Public Works Dept:** 617-349-4800
- **Snow Exemption Program for elderly/disabled persons:** 617-349-6220

Election Commission Urges Residents to Return Census Forms

The Cambridge Election Commission announces that the 2003 annual City Census Forms are being mailed to all households. All residents are urged to comply by completing the form and returning it in the prepaid envelope.



The City is required to conduct the annual census under state law. In many cases, state reimbursement formulas are based on population. The census form also provides proof of residency.

All residents, regardless of their citizenship and voter registration status, are required to answer the census. State law requires that voters who do not answer the census shall be removed from the active voters list and placed on an inactive voter list and may result in removal from the voter rolls.

This year for the first time the Election Commission is directly mailing the Census Form to all households, including multi-unit buildings (nine or more units). Residents of public housing will also be receiving individual household forms. Universities and nursing homes, however, will continue to provide their own data.

For more information, call the Election Commission at 617-349-4360 or visit their web page at www.cambridgema.gov/~Election/.

CityView has been published as a community information resource for Cambridge residents. For more information, call 617-349-4339 or e-mail: itomeu@ci.cambridge.ma.us

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Capital Gains

An Update on Capital Projects in Cambridge

Each year, the City of Cambridge completes, continues or launches major renovation, reconstruction or new building projects. Some of these projects are highlighted below:

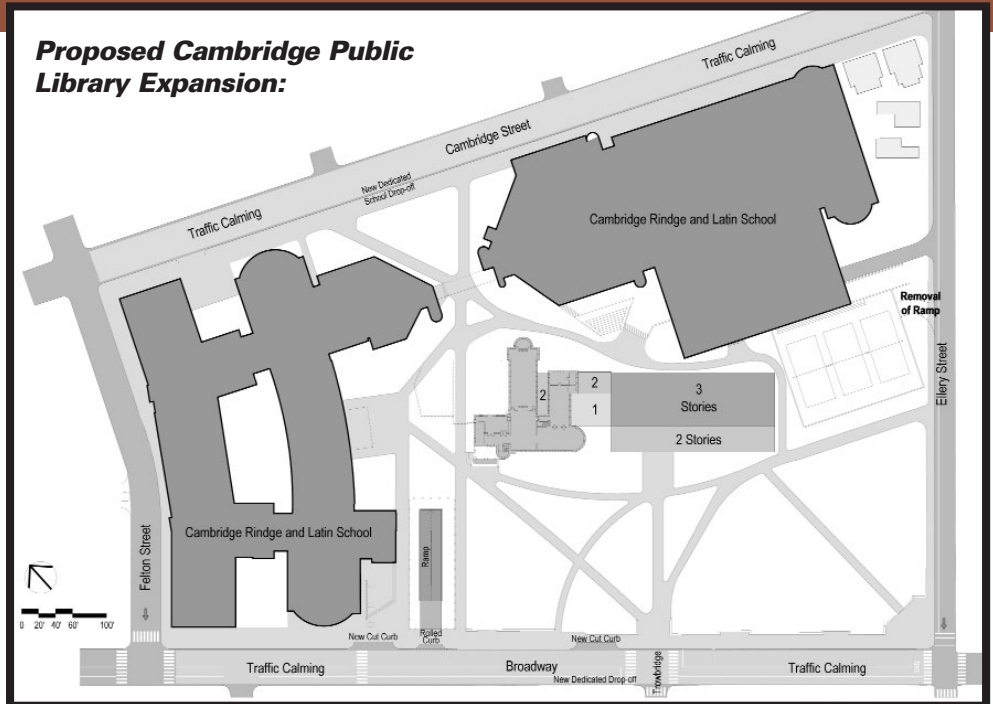
New Main Library

Following a City Council decision to renovate the existing historic Main Library Building on Broadway and construct a major addition, the City selected William Rawn Associates and Ann Beha Architects as the designers for the project. An 18-member volunteer citizen's Design Advisory Committee (DAC) was appointed to work with the architects to ensure the very best new library for our city. The City's architects, working with the DAC, library staff, and the City's project management team began the process to develop plans for the library, which led to the proposed siting for a new addition, adjacent to the existing building. Throughout this process, the design team has been guided by the history of the library building, which is listed on the National and State Registers of Historic Places. The proposed plans also include a new underground parking facility, park enhancements and an improved high school campus. This project is due to be completed by the end of 2006. During expansion work, the library will be closed, with its functions being relocated to another facility which has yet to be determined. For more information, visit the library's web page at: <http://www.ci.cambridge.ma.us/~CPL/bo oksandmortar/bandm.html>

City Hall Annex Renovation

Renovation of the four-story brick and brownstone City Hall Annex at 57 Inman Street began in October 2002. Plans call for the utilization of best practices in environmental design, resulting in the City's first "Green Building." In

Proposed Cambridge Public Library Expansion:



fact, it is expected to achieve a "Silver" rating from the U.S. Green Building Council's Leadership in Energy and Environmental Design ("LEED") rating and certification system. The building renovation will provide a complete new system of offices and an array of energy efficiency measures including: (1) new insulated windows and walls; (2) high efficiency integrated indirect lighting systems; (3) a Ground-Source Heat Pump system to supply all heating and cooling needs; (4) Demand Control Ventilation strategies; and (5) photovoltaic solar panels on the roof to supply a portion of the building's energy needs. The new elements are expected to reduce energy consumption by almost 56% compared to a conventionally constructed building. This project is due to be completed by the end of 2003. Upon completion, departments previously located in the building will return. These include the Cambridge Arts Council and its Gallery 57, the Community Development Department, the Traffic and Parking and Transportation Department, the Animal Commission and the Conservation Commission.

Neville Manor Project

The City of Cambridge and the Cambridge Health Alliance developed a unique solution to meet the needs of the elderly in Cambridge. The City Council filed a home rule petition, passed by the legislature in July 1999, enabling the establishment of a not for profit that converted the existing Neville Manor nursing home into a 72-unit assisted living facility. The historic rehabilitation and conversion of this facility at Fresh Pond in November 2001 also included an affordable housing component. Adjacent to this facility, construction is under way for a new 112-bed nursing home, due to be completed in the first half of 2004.

Magazine Beach Restoration

In conjunction with the construction of new outfalls in the Cambridgeport area, the first phase of the Magazine Beach restoration project will also begin in the fall of 2003. This project, which is being constructed by both the Metropolitan District Commission (MDC) and the City, includes reconstruction of the playing fields, stabilization of the river bank and other landscape enhancement features.

Parks and Recreation Renovation Projects

Paine and Bergin Parks were renovated in 2002 with new playground and water play equipment. Lighting fixtures at Rindge Field were replaced. King School playground renovations included two new playgrounds, ball courts, water play equipment and a new synthetic field.

Later this year, the City hopes to have a formal dedication for its new state-of-the-art, 400-meter Track at Mayor Thomas W. Danehy Park. The track, along with the City's first synthetic playing field opened in September 2001. These new facilities have increased programming opportunities for a wide variety of Cambridge youth athletic groups.

Cambridge continues to create and renovate parks in the Area IV neighborhood. This work included the Fletcher-Maynard Academy school/play area in fall 2002. Currently, the City is planning construction of a new park at the Squirrel Brand site on the corner of Broadway and Boardman Streets. This park will include a community garden, tot lot and passive open space. In addition, the City continues to anticipate the construction of a new multi-use neighborhood park at 238 Broadway.

In 2002, the City Manager's Office initiated the design process for William Maher Park and the adjacent Lusitania Field area, a new multi-use park and natural area to be located in the north-east sector of Fresh Pond Reservation, adjacent to Neville Manor. The park will include a youth soccer field and community garden as well as many accessible pathways and natural areas for passive recreation. The project also includes important environmental improvements designed to protect the water quality of the reservoir while enhancing the area's natural ecology and wildlife habitat.

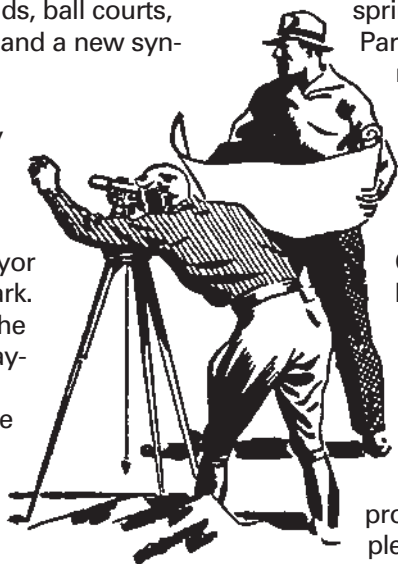
In 2002, the City began holding public meetings to initiate the planning process for renovation of Donnelly Field, one of Cambridge's most signifi-

cant open spaces for active recreation in the eastern section of the city. Renovation plans include the basketball courts, tot lot, softball and baseball fields, new lighting and improved park amenities.

Construction for Franklin Street Park and Lopez Street Park will begin in spring 2003 and Maple Street Park will begin in fall 2003. The neighborhood process for redesign of Dana Park and Lowell School Playground are scheduled to begin in the first half of 2003.

Cambridge Street Revitalization

In the fall of 2002, following an extensive public process, the City began reconstructing Cambridge Street from Inman Square to Lechmere Station. This project, expected to be completed in late 2004, includes new paving, concrete sidewalks with a brick edging, public art, approximately 140 street trees, curb extensions, crosswalks, signage and decorative antique pedestrian and vehicular scale lighting fixtures along the 1.5-mile roadway. Several open spaces along Cambridge Street will also be reconstructed, including the side yard of the Valente Library, which will be transformed into a park with a reading garden. Millers River Park located next to the railroad tracks on the north side of Cambridge Street will be reconstructed with a new lawn area, benches, lighting and a raised planting bed. The improvements at the Vellucci Community Plaza in Inman Square will enhance pedestrian access through the area.



Valente Library Park will feature three cat-shaped bronze benches

Sewer and Storm Water Separation

During the past year, the City has completed four large sewer and storm water infrastructure projects. This has resulted in significant improvements to water quality in the Charles River and Alewife Brook and an improved level of service for Cambridge residents and businesses.

The sewer separation and surface enhancement project on Fresh Pond Parkway was completed in the fall of 2002. This project resulted in a 16 million gallon per year reduction in combined sewer overflow volumes to Alewife Brook. Similarly the sewer separation, storm water management project in the Crescent Carver area of the Agassiz community was completed in fall 2002. This project involved placing 10' by 12' storage tanks under Wendell, Museum and Francis Streets to address significant flooding issues. The final pipes and restoration elements associated with the South Massachusetts Avenue storm water management project were placed in summer 2002. This project involved placing 72" pipes in parallel to 54" pipes along Mass. Avenue immediately adjacent to MIT. This is the first phase in a drainage program to address the significant flooding in the Area IV neighborhood. The Department of Public works completed two contracts that removed 56 common manholes citywide from storm drainage and sewer systems and incorporated where feasible traffic calming elements in the street restoration once the utility work was completed.

Upcoming storm water management projects include Bellis Circle and Beacon Street (in collaboration with the City of Somerville). Both projects will address serious flooding problems. Additionally, through a Massachusetts Highway Department contract, a new sewer and drainage system will be constructed in Cambridgeport in spring 2003 with a construction duration of two years. At the same time along the Charles River, construction is expected to begin on a project to construct three new outfalls so as to convey separated storm water to the river once sewer separation is completed on the internal streets. We also anticipate removing more common manholes throughout the system and will again, where possible incorporate surface enhancement and traffic calming measures in the final restoration.

News from Cambridge Police Department:

Police Department Expands "Sentry Kids" Fingerprinting Program

The Police Department now conducts fingerprinting at the station for children who are accompanied by their parent or guardian. This system allows officers to take digital photographs and fingerprints and collect other pertinent information for each participant. This information is given to the parent for their records. In the event a child is missing or is a runaway, this information can be invaluable. For more information on the Sentry Kids Program, call the Community Relations Section at 617-349-3236.

Neighborhood Sergeants Start a New Round of Community Meetings

The Police Department's Neighborhood Sergeants Program has been designed to promote geographical ownership between the department's first line supervisors and the 13 neighborhoods within the city. Sergeants regularly facilitate



police sponsored community meetings to discuss issues and identify problems within their respective neighborhoods. Working with residents, City officials and other stakeholders, solutions to many of these problems are formulated and addressed. A new round of meetings is being scheduled for the various neighborhoods. For more information visit:

www.CambridgePolice.org or call the Community Relations Section at 617-349-3236.

Police Department has a new Neighborhood Coordinator

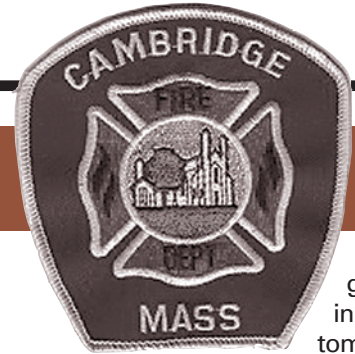
Holly Levins has been named the new Neighborhood Coordinator for the Cambridge Police Department. Holly is a lifelong resident of Cambridge and has worked in a number of positions with community groups and City agencies. The Neighborhood Coordinator is a civilian whose responsibility includes working with community groups and department members to ensure smooth communications between the two and to help identify problems within the community.



Liam Simons of Cambridge being fingerprinted by Sergeant Kathy Murphy using the Sentry Kids System.

Community Grants Program

Through the Executive Office of Public Safety Community Policing Grant, the Cambridge Police Department gives up to \$500 "Partners in Problem-Solving" grants to neighborhood organizations and other groups to improve their neighborhood and foster better police/community relationships. This successful program can be used in a number of ways, but does have some restrictions on what can be purchased with the funds. For more information, call the Community Relations Section at 617-349-3236 or visit: www.CambridgePolice.org.



News from Cambridge Fire Department

Beware of Carbon Monoxide Dangers

Take precautions during cold weather to prevent injuries due to Carbon Monoxide, a colorless, odorless and highly toxic gas that is flammable and potentially explosive. Causes of Carbon Monoxide in a building are improper combustion or improper ventilation of furnaces or water heaters fueled by natural gas or oil. Fireplaces, wood burning stoves and automobiles running in a garage or close to a building can be a source. Portable stoves or heaters used inside a building can also produce carbon monoxide. Carbon monoxide will displace oxygen in the air and is not detectable by the human nose or other senses. Symptoms of exposure include headache, fatigue, nausea, shortness of breath, weakness, vision problems, and loss of motor control and coordination. If a person is left untreated in an environment with carbon

monoxide, unconsciousness and death may result. The best prevention against carbon monoxide is to have heating equipment serviced by a professional annually. For more information, call the Fire Department at 617-349-4900 or visit: www.cambridgefire.org.

Cambridge Firefighters Honored for Acts of Bravery

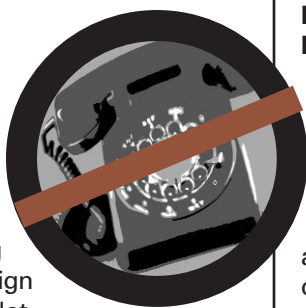
The Cambridge Fire Department honored 22 members for various acts of bravery in the past two years at its annual Medal Day Ceremony recently at Sanders Theater, Harvard University. Among the acts of heroism recognized was the rescue of an elderly female from a burning apartment in West Roxbury in November by off duty Firefighter Matt Ansello, who subsequently suffered burns to his trachea as a result of his actions. Three members were honored for their successful confined space rescue of a teenage

girl trapped in the bottom of a pier on the

Longfellow Bridge. The incident required firefighters to rappel down almost 50 feet to reach the victim. Two members were recognized for their quick response to an explosion of a biotech lab building at 320 Bent St. Distinguished Service Awards were given to Capt. Lawrence Ferazani for his role in forming one of the first Local Emergency Planning Committees in the Commonwealth, and to Firefighter John "Spike" Lawless for his commitment to fellow firefighters. Spike created and directs the Members Assistance Program for the Professional Firefighters of Massachusetts and has also led Critical Incident Stress Debriefing teams at Worcester, MA in December 1999 and at the World Trade Center in New York in September 2001.

Sign Up Now To Reduce Telemarketing Calls

The Cambridge Consumers' Council urges residents to take advantage of a new state law that will allow you to reduce, but not eliminate, the number of telemarketing calls you receive. Sign up for the new Do Not Call Registry established by the Commonwealth of Massachusetts Office of Consumer Affairs & Business Regulation. Consumers will have until March 1 to register for the first list, which goes in effect April 1. The list will be updated every quarter thereafter. Register online at: www.mass.gov/donotcall or call a 24-hour Toll-free number at 1-866-231-CALL (2255).



Health Department Encourages Winter Walking

Winter walking is good for your physical and mental health. Cambridge Walks, a citywide campaign led by the Cambridge Public Health Department, has produced walking routes of the city that are available on handy, pocket-sized cards.

If you are interested in obtaining the free route cards, or have walking routes to suggest e-mail Jeff Walker at: jwalker@challiance.org. Remember, the best way to stay warm is to keep moving! For more information also visit: www.cambridgepublichealth.org.



Arts Update:

Public Art Program - A Virtual Tour



Walk around any neighborhood in Cambridge and you're sure to come across something surprising: a painting on the side of a building, a sculpture in a park, a patterned walkway. These are all examples of public art. Unlike art in a museum, public art is located on street corners, in youth and senior centers, schools, libraries, parks, plazas and side-walks. Since 1979, more than 100 artworks have been sited in Cambridge through the City's Public Art Program. These artworks are created in active response to the character and history of their location and over time have become part of the landscape of our daily lives.

The Cambridge Arts Council (CAC), established in 1974 as both a presenting and service organization, has recently launched a new web site that includes a complete guide to public art in Cambridge. The site includes a virtual tour, neighborhood maps, media tours, and more. For more information, call 617-349-4380 or visit: www.cambridgeartscouncil.org.

Public Art Program - New Publication

The Cambridge Arts is pleased to announce a new publication, *Conservation and Maintenance of Contemporary Public Art*, published by Archetype Publications, Inc. This resource, edited by Arts Council employee Hafthor Yngvason, is a resource that brings together 23 papers presented at an international conference on contemporary

public art conservation organized by the Arts Council in October 2001. It also features essays by renowned artists, administrators, critics and conservators working in the field of public art and highlights the City's Public Art

Conservation and Maintenance program and prominent public artworks contained in the City's collection.



Art Among Us - "Make It Public"

In Summer 2002, CAC launched *Art Among Us*, a program designed to educate the community on the process and development of public art in the city. Working with a professional art teacher and muralist, the Department of Public Works, the Electrical Department and the Mayor's Summer Youth Employment Program, CAC recruited students from Cambridge Rindge and Latin School to create and implement artistic designs for nine utility boxes in various parks and crossings around the city. Look for these designs at Russell Field, Tobin Field, Hoyt Field and at the corners of Harvard and Windsor Streets and Harvard and Columbia Streets. CAC is currently developing this program to include the painting of high profile utility boxes in the City's primary squares in 2003.



Pictured left to right: Glenn Koocher, Mass. Association of School Committees (MASC); Cambridge Mayor Michael A. Sullivan; Paul Schlichtman, president-elect, MASC; Judy A. Ozburn, Genzyme Reading Buddy Program Coordinator; Zoltan A. Csimma, Senior Vice President, HR, Genzyme; Elisa Tang, Genzyme Reading Buddy Coordinator; Lisa Van Vleck, Corporate Projects, Cambridge School Volunteers (CSV); Danielle Rindone, Genzyme Reading Buddy Coordinator; Superintendent Bobbie D'Alessandro; and Jennifer Singh, Executive Director, CSV. Photo by Kasey Davis.

Genzyme Named 2002 Best Partner in Education

Cambridge Public Schools is pleased to announce that Genzyme Corporation received the Massachusetts Association of School Committee's "2002 Best Partner in Education Award." They were honored for the outstanding service that their employees give to our students through their participation in the following:

- Over 60 Genzyme employees are "Reading Buddies" for our youngest students at the Fletcher-Maynard Academy.
- Genzyme Corporation, through the work of several devoted employees, has developed a "Power Science" program at Cambridgeport School. Genzyme also awards a \$1000 scholarship annually to an outstanding science student at CRLS.

Resident Survey (continued from page 2)

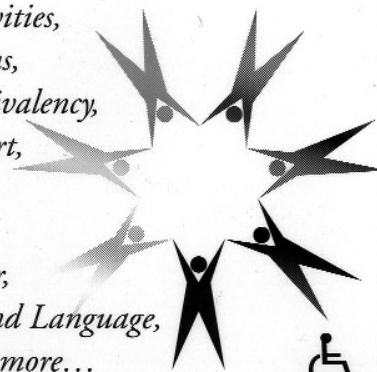
- While housing, education and parking/traffic concerns still dominate the list of most important problems facing the city, the intensity of these issues has dropped off some since November of 2000. For example, housing concerns dropped from 31% to 25%, education from 13% to 9%, and parking from 13% to 7%.
- There were significant differences in categories of: attending a City Council meeting in person (23% today/17% in 2000), watching a City Council meeting on cable television (38% today/30% in 2000), and visiting the City of Cambridge web site (49% today/33% in 2000).
- We found about the same level of likelihood to complete financial transactions with the city over the internet in 2002 as in 2000. In fact, about one resident in five says they have already done an internet transaction with the city-the vast majority of these (94%) expressing satisfaction with the process.
- When we asked for ratings of 21 city services provided by Cambridge, 16 of the 21 garnered higher "excellent" ratings than in 2000. Leading the improvement on excellent ratings were: Fire Department services (+10), Library services (+9), Police Department services (+6), City parks and maintenance (+5), public information (+4), snow removal (+4), water/sewer services (+3), health and hospitals (+3), sidewalk maintenance (+3), parking and traffic regulation (+3), animal control (+2), and recycling (+2).



The Historical Commission is seeking nominations for its annual **Preservation Awards**. Deadline is Feb. 28. For more information, call 617-349-4683 or visit www.ci.cambridge.ma.us/~Historic/.

Where can you go for

*Child Care Solutions,
After School Activities,
Swimming Lessons,
High School Equivalency,
Job Search Support,
Athletic Leagues,
Senior Programs,
Emergency Shelter,
English as a Second Language,
and much, much more...*



Right Next Door!

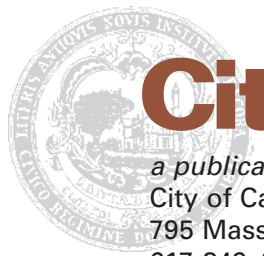


Department of Human Service Programs

sharing resources...building community

City of Cambridge • 51 Inman Street • Cambridge, MA 02139

Voice: 617-349-6200 TTY: 617-492-0235



CityView

a publication of the Office of the City Manager

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Deputy City Manager Richard C. Rossi

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Vice Mayor Henrietta Davis

Councillor Marjorie C. Decker

Councillor Anthony D. Galluccio

Councillor David P. Maher

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